

McDonald's Coffee Care Program Summary

Melitta SystemService USA

Preventative Maintenance for the c35 is individual to the regions of the world and their specific needs.

Typical Preventative Maintenance (PM) for Specialty Coffee Equipment includes:

Basic PM Plan: 2 Year Program (Tier 1: Less than 200 drinks/week)
Standard PM Plan: 2 Year Program (Tier 2: 200-500 drinks/week)
High Volume PM Plan: 1 Year Program (Tier 3: More than 500 drinks/week)
<ul style="list-style-type: none">▪ Guarantees PM visits each year in accordance with the contract term.▪ Completed 30 point check list▪ Date and install new sticker as proof of PM completion▪ Replace milk components, steam components, brewing components and service pump at the specified PM visit.▪ Service grinder annually

Please contact your Melitta representative for additional information on the Coffee Care Program.